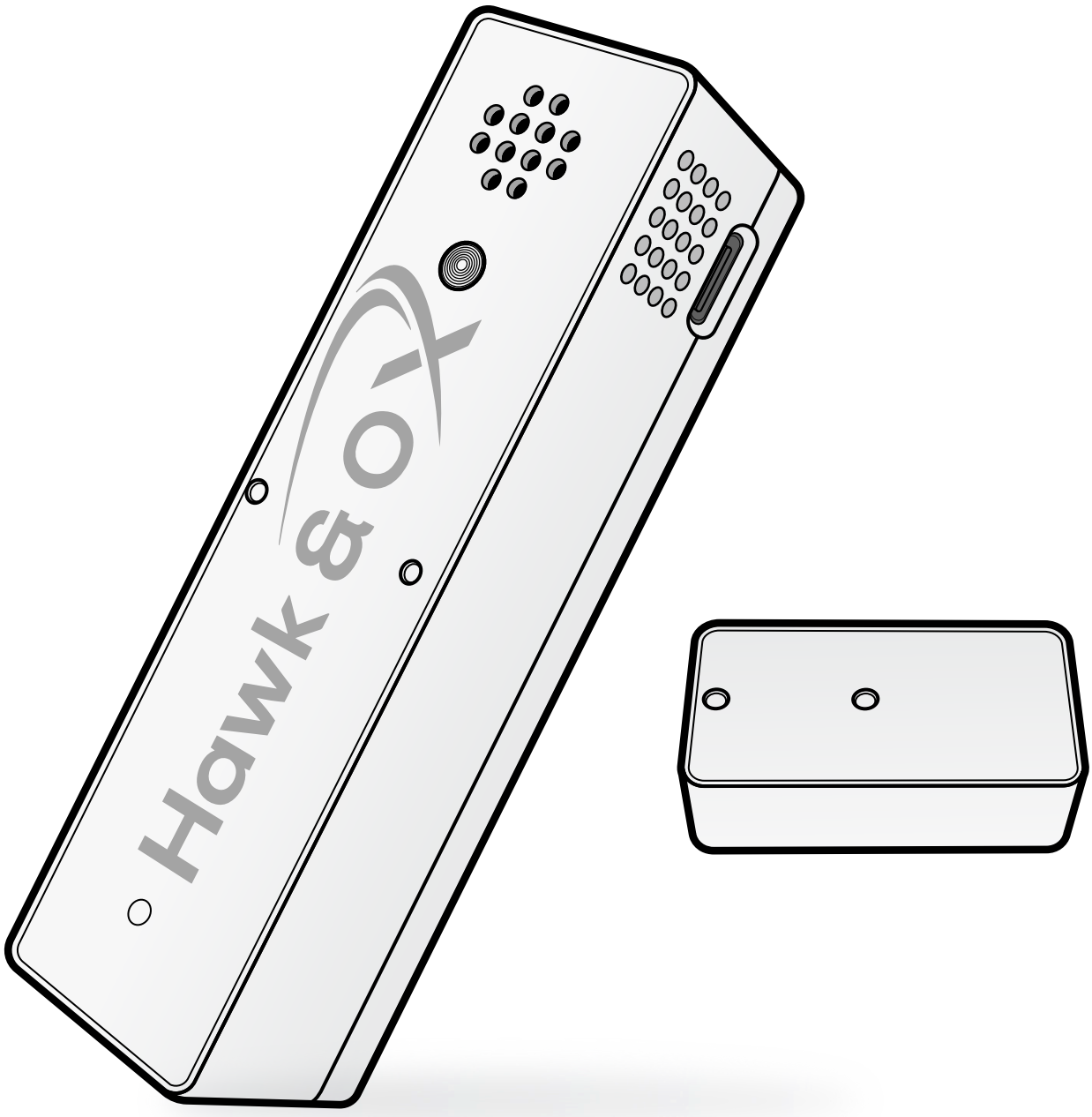
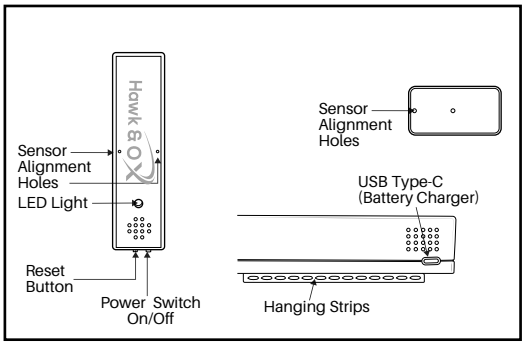
Hawk & Ox

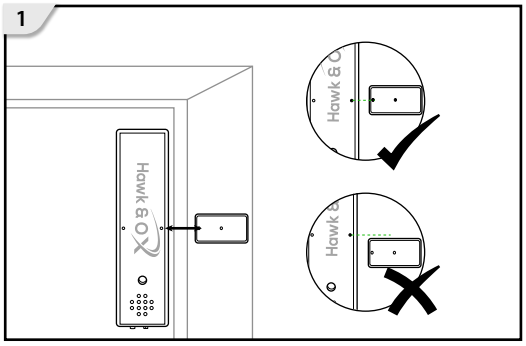


Hawk & Ox Door Alarm

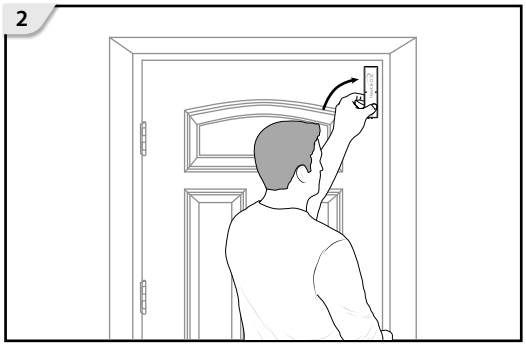
INSTRUCTION MANUAL

INSTALLATION GUIDE

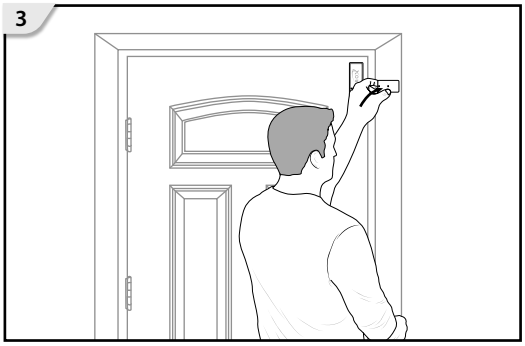




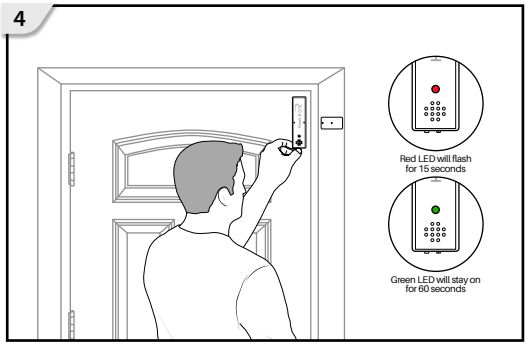
STEP 1: Before installing sensor and magnet, please be aware that alignment holes for sensor and magnet must be centered and must be within close proximity apart as shown.



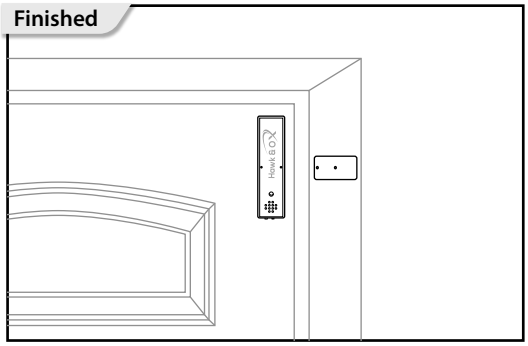
STEP 2: Peel hanging strip from back of door sensor and stick on top right corner of door. Door sensor should be within reach of user to operate on/off power switch. Press firmly for several seconds



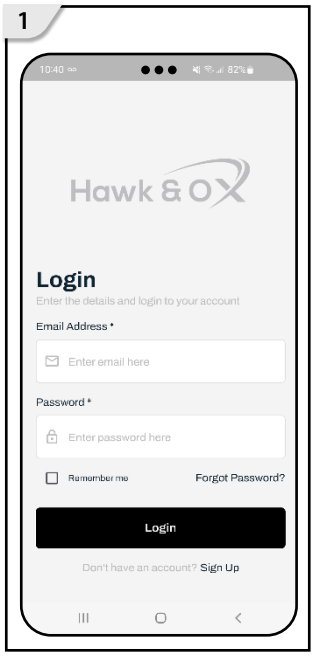
STEP 3: Peel hanging strip from back of magnet and stick on the right side of sensor on door molding. Magnet must be centered to door sensor as shown in step 2. Press firmly for several seconds.



STEP 4: Flip power switch to on position. Red LED will flash for about 30 seconds to initialize alarm. Alarm is armed once green LED turns on. Green LED will stay on for about 30 seconds and then turn off to save battery. Alarm will continue to be armed even though green LED is turned off.

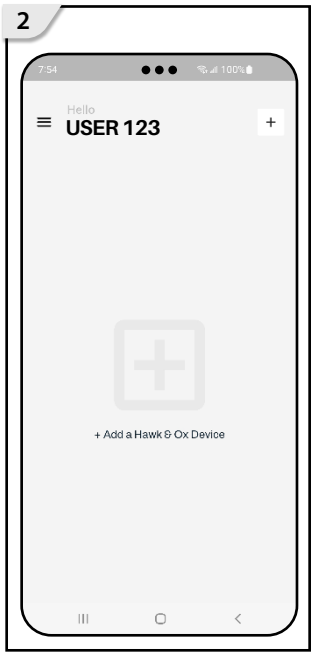


SETUP GUIDE



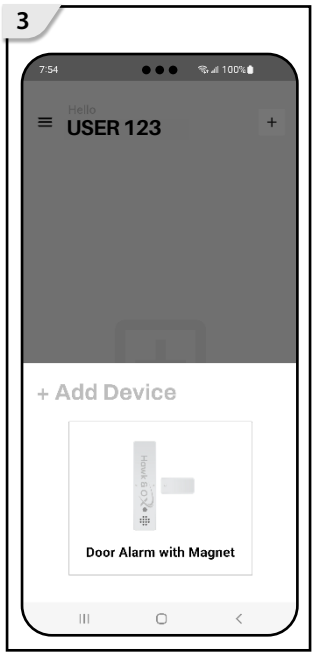
Step 1: Login to the Hawk & Ox App

- Launch the Hawk & Ox app on your mobile phone.
- Enter your registered Email Address and Password in the login fields.
- If you want to stay signed in, check the "Remember me" box.
- Tap "Login" to continue.
- If you don't have an account, tap "Sign Up" and follow the registration steps.



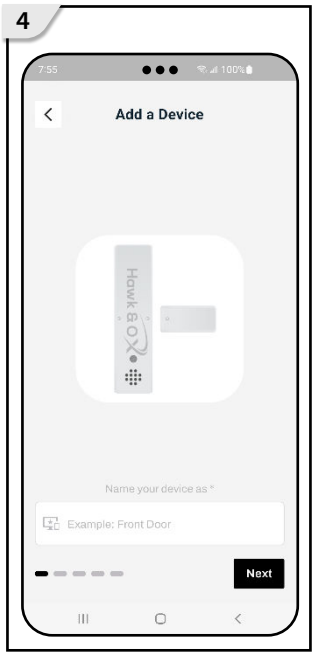
Step 2: Add a New Device

- Once logged in, you'll be taken to your dashboard.
- Tap the "+ Add a Hawk & Ox Device" button in the center of the screen to begin adding a new device.
- This will open the device selection menu.



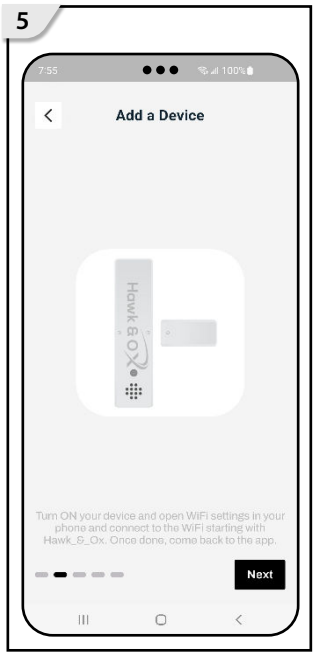
Step 3: Select the Door Alarm with Magnet

- From the list of available devices, tap on "Door Alarm with Magnet".
- A preview image of the door alarm will be displayed.
- Confirm your selection to proceed to the next step.



Step 4: Name Your Device

- You'll now be asked to give your device a name.
- Type in a clear and memorable name like "Front Door", "Back Entrance", or wherever you're placing the alarm.
- This name will help you identify the device later in the app.
- Tap "Next" once you've entered the name.

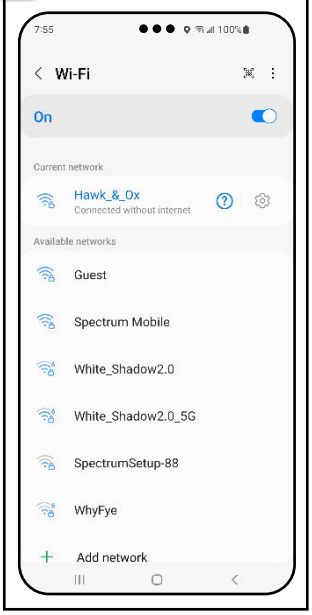


Step 5: Prepare for Wi-Fi Setup

- Turn on your Hawk & Ox Door Alarm device by switching the power button from left to right.
- Open the Wi-Fi settings on your phone (this may require exiting the app temporarily).
- Look for a Wi-Fi network starting with Hawk_&_Ox.
- Do not skip this step — it is required to connect your phone directly to the device for configuration.

SETUP GUIDE

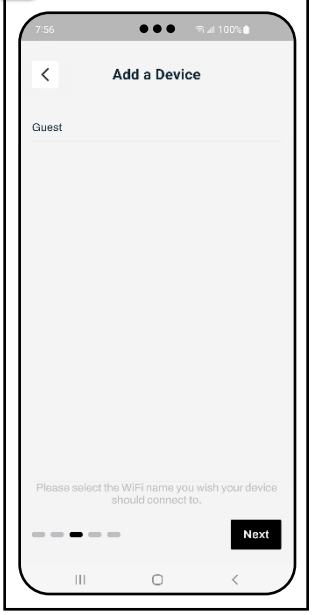
6



Step 6: Connect Your Phone to the Device's Wi-Fi

- In your phone's Wi-Fi settings, locate and tap on the Hawk_&_Ox network.
- Your phone will connect, but it may say "Connected without internet" — this is expected.
- Once connected, return to the Hawk & Ox app to continue setup.

7



Step 7: Select Your Home Wi-Fi Network

- The app will now show a list of available Wi-Fi networks.
- Choose the Wi-Fi network that your home or office uses (e.g., Guest, Spectrum Mobile).
- This is the network your door alarm will use to stay connected.

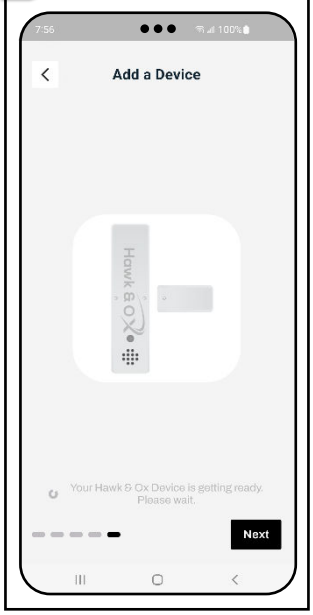
8



Step 8: Enter Wi-Fi Password

- Type in the correct password for the Wi-Fi network you selected in the previous step.
- Double-check the password to avoid connection issues.
- Once entered, tap "Next" to proceed.

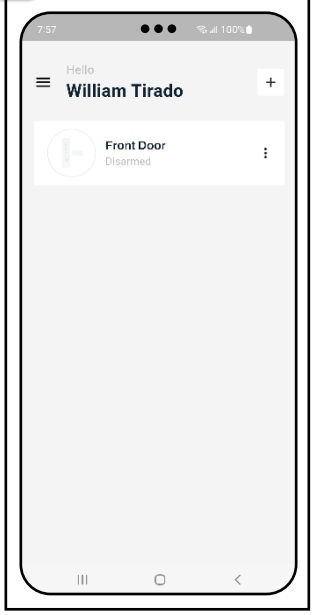
9



Step 9: Wait While Device Configures

- The app will now link your door alarm to your Wi-Fi network.
- This may take a few minutes.
- A loading message will appear: "Your Hawk & Ox Device is getting ready. Please wait."
- Do not exit the app or turn off your device during this process.

10

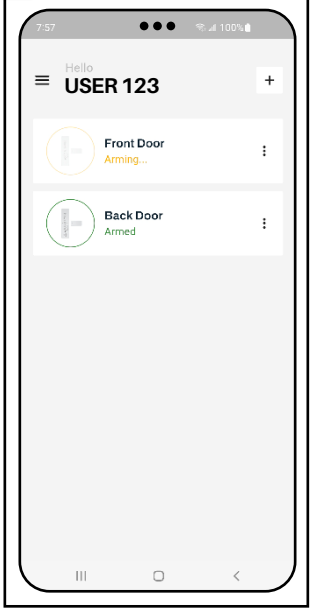


Step 10: Setup Complete!

- Once the setup is complete, you'll see your newly added device (e.g., "Front Door") on the dashboard.
- The device will display its current status (e.g., Disarmed).
- Your Hawk & Ox Door Alarm is now successfully connected and ready to use!

QUICK ALARM SETUP GUIDE AND ALERTS

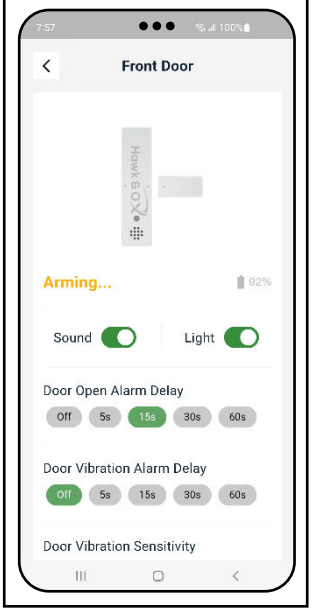
1



Step 1: Select Your Door Device

- Open the Hawk & Ox app.
- From the dashboard, tap the listed device (e.g., "Front Door") that you want to activate the alarm for.

2



Step 2: Enable the Alarm

- To enable alarm all you have to do is power it on by switching the power from left to right.

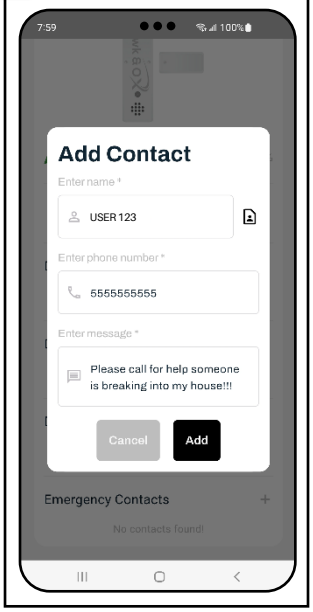
3



Step 3: Set Alarm Behavior (Optional)

- Choose your alarm tone (Siren, Chime, etc.).
- Set a delay if needed (Entry/Exit Delay).
- Adjust how long the alarm will sound (e.g., 30 sec, 1 min).

4

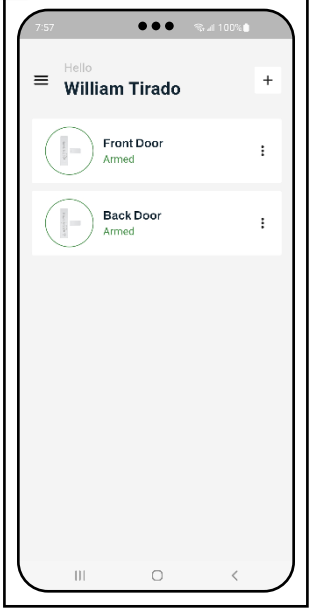


Step 4: Add Emergency Contacts (Optional)

- Navigate to Emergency Settings.
- Tap "Add Contact" and enter:

Name
Phone Number
You can save up to 3 emergency contacts.

5



Step 5: Your Device is All Set & Armed

- The system is now active and monitoring your door.
- You'll see the status updated to Armed on the dashboard.
- Alerts and emergency notifications will be sent if triggered.

CHARGING & BATTERY INFORMATION

The Hawk & Ox Door Alarm is equipped with a built-in rechargeable battery designed for reliable, long-lasting performance. Here's everything you need to know to keep your device powered and ready at all times.

How to Charge Your Device
Your device uses a USB-C charging port for fast and efficient charging.
Use the included USB-C cable, or any compatible cable, to connect the device to a power source
Once connected, the device will automatically begin charging — no need to power it on manually.

Monitor Battery Level in the App
You can check your device's battery percentage directly in the Hawk & Ox app:
Open the Hawk & Ox app on your smartphone.
Tap on the door alarm device you want to view (e.g., "Front Door").
The battery percentage will be displayed clearly on the device screen.
This real-time monitoring helps you stay ahead of low battery situations, so your alarm is always ready when you need it.

Charging Tips for Best Performance
Charge when the battery drops below 20% for optimal battery health.
Avoid overcharging — unplug the device once it's fully charged.
Use a quality USB-C cable and adapter to ensure stable charging.
If storing the device long-term, make sure it's at least 50% charged to maintain battery lifespan.

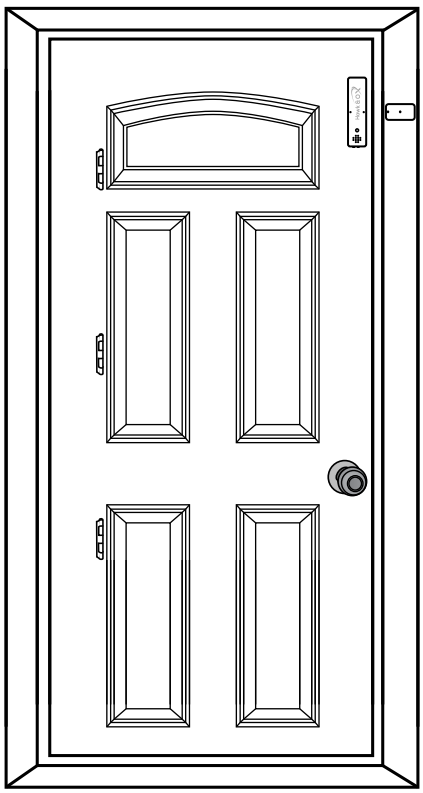
Safety Note
Only use certified USB-C cables and adapters to prevent damage or overheating.
Do not expose the device to water while charging.
Keeping your Hawk & Ox Door Alarm charged means your space stays protected — without interruptions.

CARE & MAINTENANCE

To keep your Hawk & Ox Door Alarm working reliably and looking great, follow these simple care tips:

- **Clean Gently:** Use a soft, dry cloth to wipe down the device. If needed, lightly dampen the cloth with water — never use harsh chemicals or sprays. Avoid getting moisture near the charging port.
- **Check Magnet Alignment:** Make sure the magnet and main unit stay properly aligned. If your door shifts or slams, recheck the positioning to ensure accurate alarm triggering.
- **Battery Care:** Charge your device using a USB-C cable when the battery drops below 20%. Avoid completely draining it often, and unplug once it reaches full charge. Battery percentage is always visible in the app when you select your specific door device.
- **Test Monthly:** Arm the alarm and open the door to ensure the sensor and alerts are working correctly. Also review your emergency contact settings during this check.
- **Keep It Protected:** Avoid placing the device in direct sunlight, near heat sources, or in areas with excess moisture. Store it in a dry, cool place if not in use for long periods.
- Use the App for Updates: Only use the official Hawk & Ox app for firmware updates and system settings. Keeping the app up to date ensures you always get the latest security improvements.

Taking a few moments for regular care helps your alarm stay dependable and ready when you need it most.



⚠ WARNING:
Hawk & Ox is not responsible for any loss, damage, or injuries during the installation or use of the door alarm

⚠ WARNING:
Keep Away From Children.
Choking Hazard.
Sharp Edges.

⚠ WARNING:
Prolong exposure to alarm may cause hearing loss or damage.
Use proper hearing protection for prolong exposure

Hawk & Ox

Thank you for your purchase of the Hawk & Ox Door Alarm